

GENERAL CLEANING INSTRUCTIONS

THE GLASS IN YOUR NEW HOUSE HAS A SPECIAL EVO COATING ON THE INSIDE OF THE GLASS THAT HELPS YOU NOT ONLY TO KEEP THE INSIDE OF THE HOUSE COOL AND PLEASANT, BUT ALSO SAVE MONEY ON YOUR ELECTRICITY BILLS, BUT YOU MUST MAINTAIN AND PREVENT DAMAGING THE GLASS. WE THEREFORE KINDLY ASK YOU TO READ BELOW CAREFULLY BEFORE ENGAGING IN CLEANING THE WINDOWS AND DOORS ON THE INDSIDE OF THE HOUSE.

EVO LOW-E Coated Glass

Metal-oxide coated glass has special cleaning instructions, General:

Normal soiling should be dealt with as described below however, abrasive agents e.g. scouring agent or steel wool, must not be used. Stubborn spots of soiling e.g. paint or tar spots or adhesive residues should be removed using suitable solvents e.g. spirit, acetone or gasoline and then cleaned with water. It is important to ensure that any solvents used do not come into contact with the edge seal of the insulating unit, gaskets or other organic materials (silicone joints) as they may become damaged (IGU only).

Particular cleaning instructions for EVO / ET series

Soiling of glass should be cleaned using the normal wet-method with a lot of water, sponge, squeegee and leather. A neutral solution without abrasive particles (e.g. Pril, Ajax) should be added to the water. Stubborn areas of soiling should be removed using suitable cleaning solutions, but fine industrial steel wool or Sharp-edged tools such as razor-blades and scrapers **must not** be used.

Decorative stickers should not be applied to the glass.

Glass Cleaning

In particular it is necessary to remove cement clumps and other remains of building materials immediately, otherwise it is likely that the glass will be etched and may lead to the units becoming "blind".

Should residues of sealants come onto the glass during sealing works, they should also be removed immediately. Normal soiling should be dealt with as described above however, abrasive agents e.g. scouring agent or steel wool, must not be used. Stubborn spots of soiling e.g. paint or tar spots or adhesive residues should be removed using suitable solvents e.g. spirit, acetone or gasoline and then cleaned with water. It is important to ensure that any solvents used do not come into contact with the edge seal of the insulating unit (IGU only), gaskets or other organic materials (silicone joints) as they may become damaged.

Unsuitable cleaning agents

Strong alkali solutions as well as acids, particularly liquid acids, and cleaning agents containing fluoride should never be used. These solutions may irreparably damage the coating and / or the glass surface.